PATENTIN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Lalitha Vaidyanathan; Confirmation No. Unknown
John Quinn; Ahmed
Khaishgi; Cara Cherry
Serial No.: 10/634,654 Customer No.: 28863
Filed: August 5, 2003 Examiner: Unknown
Group Art Unit: Unknown Docket No.: 1018-001US02
Title: SYSTEM AND METHOD FOR RESOLVING A DISPUTE IN
ELECTRONIC COMMERCE AND MANAGING AN ONLINE DISPUTE
RESOLUTION PROCESS.

CERTIFICATE UNDER 37 CFR 1.8: I hereby certify that this correspondence is being deposited with the United States Post Service, as First Class Mail, in an envelope addressed to: Commissioner for Patents, Alexandria, VA 22313-1450 on October 2, 2003.

By: Angela Watson
Name: Angela Watson

INFORMATION DISCLOSURE STATEMENT

Commissioner for Patents
Alexandria, VA 22313-1450

Dear Sir:

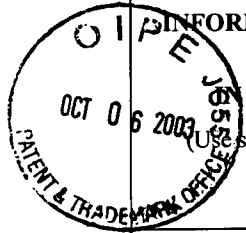
Applicant submits the reference listed on the attached form PTO-1449, a copy of which is enclosed. This statement is being filed within three months of the filing date of the application or, to the best of Applicant's knowledge, before the receipt of a first Office Action on the merits.

Respectfully submitted,

Date: October 2, 2003

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Form 1449*		Docket Number: 1018-001US02		Application Number: 10/634,654	
INFORMATION DISCLOSURE STATEMENT ON AN APPLICATION (Use several sheets if necessary)		Applicant: Lalitha Vaidyanathan; John Quinn; Ahmed Khaishgi; Cara Cherry			
		Filing Date: August 5, 2003		Group Art Unit: unknown	
		Examiner Name: Unknown			
U.S. PATENT DOCUMENTS					
Examiner Initial	Document Number	Issue/Document Publication Date	Name	Filing Date If Appropriate	
/GA/	6,330,551 B1	12/11/2001	Burchetta et al.		
FOREIGN PATENT DOCUMENTS					
Examiner Initial	Document Number	Publication Date	Country	Translation	
				Yes	No
OTHER DOCUMENTS (Including Authors, Title of Item, Page(s), Vol/Issue No., Publisher, Place of Publication)					
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<table border="1"> <tr> <td>EXAMINER /Gerardo Araque Jr/</td> <td>Date Considered 11/20/2008</td> </tr> </table>		EXAMINER /Gerardo Araque Jr/	Date Considered 11/20/2008
EXAMINER /Gerardo Araque Jr/	Date Considered 11/20/2008		
<p>*Examiner: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.</p> <p>Based on Form PTO-FB-A820 Patent and Trademark Office, U.S. Department of Commerce (Also form PTO-1449)</p>			